

IndieCommerce & IndieLite Paypal Payment Method

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Chanthee Keokhaw
Geetha Nathan



Topics

- Set up Paypal Business Account
- Configure Paypal Payment Method
- Confirm Order statuses
- Process Orders
- Issue Partial Refunds
- Paypal Charge Report

Set Up Paypal Business Account

❖ <https://www.paypal.com/us/business>

John Doe's Test Store

Developer Help

John Doe

Profile Settings

Account Settings

Log out

Home Activity Pay & Get Paid Marketing For Growth Financing App Center

PayPal balance

\$6,080.08 USD

Available

Collect Your Money

Quick links

App Center QR Codes Invoicing Request money Send money PayPal.Me

Actions

Create an invoice

Enter your customer's email

Edit Hide

Feedback

Set Up Paypal Business Account

❖ Update Website Preferences

John Doe's Test Store

Developer

Help



John Doe



Home

Activity

Pay & Get Paid

Marketing For Growth

Financing

App Center

Business information

Account owner information

Money, banks and cards

Notifications

PRODUCTS & SERVICES

Website payments

Invoicing

Website preferences

Bring customers back to my website after they pay with PayPal.

[Update](#)

API access

Manage API credentials to integrate your PayPal account with your online store or shopping cart.

[Update](#)

Instant payment notifications

Integrate PayPal payment notifications with your website.

[Update](#)

Encrypted payment

Dynamically encrypt your Website Payments

[Update](#)

Set Up Paypal Business Account

- ❖ Set Auto Return to ON
- ❖ Enter Return URL

Auto return

Note: Turning **OFF** Auto Return will disable Payment Data Transfer feature.

On

Return URL

`https://www.mybookstore.com/cart/checkout/complete`

Save

Off

Create REST API app on Paypal

❖ <https://developer.paypal.com/developer/applications/>

PayPal Developer

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Log in to Dashboard

DASHBOARD

My Apps & Credentials

My Account

SANDBOX

Accounts


Notifications

API Calls

IPN Simulator

Webhooks Events

MOCK

 PayPal is migrating its Sandbox environment to the cloud. This could impact your integration. For more information, see [PayPal status details](#).

My apps & credentials

Log in to the Dashboard to create, edit, and manage PayPal apps. PayPal apps give you sandbox and live credentials that you use to make API calls, build, and test integrations.

 Non-U.S. developers: read our [FAQ](#).

Set Up Paypal Business Account

DASHBOARD

My Apps & Credentials

My Account

SANDBOX

Accounts

Notifications

API Calls

IPN Simulator

Webhooks Events

MOCK

Webhooks Simulator

Credit Card Generator

My apps & credentials

Sandbox

Live

REST API apps

Create an app to receive REST API credentials for testing and live transactions.

App name

Actions

Create your first app to view it here.

Create App

NVP/SOAP API apps

To access these apps, use the Live toggle to leave the testing environment.

Set Up Paypal Business Account

Business Dashboard

Help



Geetha

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Credit Card Generator

Create New App

Before you create your new app, let us know what kind of solution you're looking for.

Application Details

App Name

IndieCommerce

As a reminder, all apps created under your account should be related to your business and the type of business it conducts.

By clicking the button below, you agree to [PayPal Developer Agreement](#) (US accounts only).

Create App

Feedback

Set Up Paypal Business Account

DASHBOARD

My Apps & Credentials

My Account

SANDBOX

Accounts

Notifications

API Calls

IPN Simulator

Webhooks Events

MOCK

Webhooks Simulator

IndieCommerce

App display name: IndieCommerce 

SANDBOX API CREDENTIALS

Sandbox account

staff@bookweb.org 

Client ID




Secret

[Show](#) 

SANDBOX APP SETTINGS

Configure Paypal Payment Method

- ❖ Store > Configuration > Payment Methods
 - Paypal Website Payments Standard > Settings
 - Paypal Website Payments Standard > Conditions (IC Only)
 - Enable 'Paypal Website Payments Standard'
- ❖ DO NOT Enable Paypal Express Checkout
 - Not supported on IndieCommerce & IndieLite
- ❖ Paypal Payment Method - Configuration (go to test site)

Order Statuses

- ❖ 'Paypal Pending'
 - 'Paypal Pending' is to 'Paypal' as 'Pending' is to 'Credit Card'
- ❖ Check for any custom Rules affecting Paypal Pending status
- ❖ Confirm that Paypal Pending orders are listed on the Store > Orders page
- ❖ POS Order Exporter - Confirm order statuses eligible for export (IC Only)

Process Paypal Orders

- ❖ Paypal Pending - Transaction is authorized
- ❖ Payment Received - Authorization is captured
- ❖ Completed - Authorization is captured
- ❖ Most common / normal order workflow:

Paypal Pending -> Payment Received -> Completed

Or

Paypal Pending -> Completed

Process Paypal Orders

- ❖ Paypal Pending -> Canceled
 - Authorization is Voided
- ❖ Payment Received -> Canceled
 - Captured amount is Credited / Refunded
- ❖ Completed -> Canceled
 - Captured amount is Credited / Refunded
- ❖ Alternate payment entered
 - Authorization is voided

Other Scenarios

❖ Charge more than the authorized amount

- Edit an order to change shipping method
- Add another book to an order

❖ Partial refunds to a charge

- Replace a hardcover with paperback
- Apply a discount coupon

Important!

- ❖ After an order has been marked as Payment Received, it takes a couple of minutes for your site to receive and update the order with the IPN (Instant Payment Notification)
- ❖ Cannot be combined with other payment methods
- ❖ You can capture a PayPal authorization for more than the original amount, but only up to a maximum of 115%.
- ❖ Store admins cannot create orders on behalf of customers
- ❖ Works with 'bulk order processing'

New Paypal Account

- ❖ If you are a new merchant, PayPal will hold onto the funds and will release them within 21 days.
- ❖ There may be other restrictions, please check with Paypal

Paypal Charge Report

- ❖ Store > Reports > Financial Reports > Paypal Charge Report
- ❖ Reconcile online Paypal payments with Paypal report

Ingram CDF (Customer Direct Fulfillment)

- ❖ IndieCommerce only (Coming soon for IndieLite)
- ❖ Eligible for Ingram CDF Fulfillment
- ❖ Customer will be charged when the order is shipped by Ingram
- ❖ Pre-orders will be eligible after marking as Payment Received

To request this feature

[Store > Configuration > Account Information and Preferences > Store Features](#)

If you need help

Staff@bookweb.org

Help Document

<https://bookweb.org/indiecommerce/paypal>

Q & A